

Conference Program

Conference program disclaimer

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Sunday 22 November 2009	
1000 - 1700	Conference Registration (Desk open)
1400 - 1415	Annual Conference First Timer's Session Getting The Best Out of RMIA 2009 <i>Introduction and Overview of RMIA Annual Conference & Exhibition and Personal Development Opportunities</i> Presenters: David Wilkinson, RMIA Director, Julianne Foley, Corporate Events Manager, RMIA
1430 - 1435	Introduction to RMIA 2009 Conference Moderators Peter Moore, Director, Risk Point and Mike Lutomski, NASA.
1440 - 1615	Global Risk Forum: 'The Top 10 Risks for Global Business' Panel: Craig M Jackson, Partner, Ernst & Young (Sydney); Gary S Lynch, Global Leader – Supply Chain & Resiliency, Marsh Consulting (New York, USA); Joan Fitzpatrick, CEO, ANZIF (Melbourne); Kai Dwyer, Head of Global Corporate, Zurich Financial Services (Sydney); Joseph Restoule, President, Risk & Insurance Management Society (New York, USA).
1615 - 1645	Afternoon Tea
1645 - 1730	Keynote Address: Design Specs of the Human Machine: Reducing the Costs, Risks and Liabilities of Fatigue Presenter: William (Bill) Sirois, Senior Vice President and Chief Operating Officer, Circadian Technologies Inc. (Boston USA) Overview: There are inherent necessities and considerable business advantages to running business operations non-stop, 24 hours per day. Continuous operations enable companies to compete successfully in today's global environment. For the employee however, this means working around the clock, living in a state of chronic sleep deprivation and fatigue, dealing with ill health and deteriorating well being, and enduring the stress of a dysfunctional work-life balance. This keynote address will explore how human physiology is both the cause and the cure for this dichotomy. Businesses can now better align their operating and service needs with the human design specifications to achieve the benefits of continuous operations, while dramatically improving employee health, safety and quality of life.
1730 - 1830	RMIA 2009 Risk Management Industry Exhibition Official Opening Official Opening of RMIA 2009 Exhibition Brian Roylett, President, Risk Management Institution of Australasia Limited (RMIA) Exhibition Welcome Max Walker (Supported by: RiskWare) Happy Hour Industry Exhibition Pavilion
1930 - 2200	RMIA 2009 Welcome Reception (Supported by: RMSS – Reduce Risk) Venue: Pullman Reef Casino Hotel, Pool Deck
Monday 23 November 2009	
0700 - 0820	Marsh Monday Business Breakfast Briefing (Supported by: Marsh) <i>A manifestation of risk: economic challenges and the broader risk landscape</i> Presenter: Mark Thirlwell; Program Director, International Economy, The Lowy Institute for International Policy, Australia Overview: One year on, Mark Thirlwell, from Australia's foremost think tank, will explore the ways in which risk in the local and global economy has manifested in 2009. What are the key challenges facing our economy in 2010?
0630 - 1700	Conference Registration (Desk open)
0830 - 0845	Introduction Conference Moderators – Peter Moore, Director, Risk Point; Mike Lutomski, NASA; and Max Walker Official Opening of RMIA 2009 Conference Program Brian Roylett, President, RMIA
0845– 0945	Keynote Address: The Challenges of Risk Management in Building a New City Presenter: Dr. Maha Sinnathamby, Chairman, Springfield Land Corporation Overview: The dream of a master planned City equivalent to the City of Darwin was unanimously passed by all 89 Queensland Parliamentarians giving birth to a new City situated in virgin bushland between Brisbane and Ipswich and required not only extraordinary vision but the ability to manage many and varied significant risks. The fact that Springfield is now a vibrant reality is due to no small part to how well risk management was practised.
0945 - 1000	RMIA Risk Manager of the Year 2009 (Supported by: AIG Australasia) Official announcement and presentation of the award by Chris Townsend, CEO, AIG Australasia RMIA Student of the Year 2009 Official announcement and presentation of the award by Brian Roylett, President, RMIA
1000 - 1030	Morning Tea (Supported by: Zurich Financial Services Australia) served in the Industry Exhibition
1030 – 1130	Keynote Address: Single point of failure: a Pandora's Box of supply chain risk Presenter: Gary S. Lynch; Global Leader, Supply Chain and Resiliency; Marsh Risk Consulting, New York Overview: Exploring upstream and downstream risks in networked supply chains, on a local and global level. How does this impact organisations and what common sense solutions can be applied to eliminate threats? Supported by: Marsh

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1130 – 1300 Concurrent Sessions	Risk Finance and Insurance	Managing Risk in the Workplace	Climate Change and Managing Environmental Risk	Practical Risk Management	Managing Risk Across the Enterprise
	<p>Top 10 Risks For Global Business E&Y Report Craig M Jackson, Partner, Ernst & Young</p> <p><i>Death of the Salesman – Resilience of the Insurance Broker</i> Noel Pettersen, Chief Executive, National Insurance Brokers Association of Australia (NIBA).</p>	<p>Court Simulation: Answering the Hard Questions This sessions will stimulate the types of difficult & potentially damaging questions that can be asked during an ‘inquiry’.</p> <p>Paul Cutrone, Partner – Health & Safety, Sparke Helmore Lawyers Roland Hassall, Partner, Sparke Helmore Lawyers</p>	<p>Debate on top climate change issues Moderator: John Lark, Risk Practice Manager, Stratos Inc. Canada Panel: Patricia Boyce, Director, Seed Advisory Pty Ltd; Andrew Zuch, National Group Manager – Climate Change, Conics; Mike Lutomski, NASA; Craig Clifton, Practice Leader - Climate Change, SKM</p>	<p>Creating Resilient Risk Management through Action Learning Dr Rod Gapp, Director of Programs, Executive Development, Griffith Business School; Frank Pollard, Director Executive Development, Griffith Business School</p>	<p>The Road to Resilience is Paved with Sound Risk Management – New Paradigms for Risk Professionals Dr. Ted Dahms, Principal Consultant, Plum Concepts & Solutions</p>
1310 - 1355	Monday Luncheon (Supported by: Marsh) served in the Industry Exhibition				
1400 -1530 Concurrent Sessions	Risk Finance and Insurance	Managing Risk in the Workplace	Climate Change and Managing Environmental Risk	Practical Risk Management	Managing Risk Across the Enterprise
	<p>Global Risk Issues: The War for Talent Joan Fitzpatrick, CEO Austrian and New Zealand Institute of Insurance and Finance (ANZIF)</p> <p><i>“Claims Boom in a Global Downturn”</i> Ian McWalter, President Australian Institute of Chartered Loss Adjusters</p>	<p>Unquantifiable risks in the workplace Nick Codd, General Manager Austbrokers Professional Services, Australian Insurance Law Association</p> <p><i>Cyber Terrorism</i> Allan Watt, Head e.forensics, e.law Australia Pty Ltd</p>	<p>Investigating the Effectiveness of Energymark: Changing public perceptions and behaviours using a ‘longitudinal kitchen table approach’ Anne Maree Dowd, Social Scientist, CSIRO</p>	<p>Managing Inter-Organisational Risks Patrick Ow, Risk Management Advisor, Victorian Managed Insurance Authority</p>	<p>Organisational Resilience in a Changing Risk Environment Rita Parker, Chief Executive, ISSR – Issues Management, Security, Sustainability, Resilience</p> <p><i>Risky Business</i> David Hudson, Executive General Manager Risk Management, Leighton Holdings Limited</p>
1530 - 1600	Afternoon Tea (Supported by: Zurich Financial Services Australia) served in the Industry Exhibition				
1600 - 1700	<p>Keynote Address: Creating a Culture of Resilience that Withstands Global Challenges Presenter: Chris Townsend, Chief Executive Officer, AIG Australasia Overview: The term ‘resilience’ has existed for thousands of years and describes the way in which a material resumes its original shape or position after being bent, stretched, or compressed. In business, flexibility is critical, but, rather than reverting to their original position, businesses must continuously grow and adapt to excel in an ever-changing environment. In this keynote address Chris Townsend will draw on his own experience as CEO of AIG Australasia to discuss ways in which businesses can create a culture of resilience to withstand global challenges. Supported by: Sparke Helmore Lawyers</p>				
1700 - 1830	Happy Hour served in the Industry Exhibition				
Tuesday 24 November 2009					
0815 - 1700	Conference Registration (Desk open)				
0830 - 0845	Moderators’ Perspectives Day One Conference Highlights Peter Moore , Risk Point and Mike Lutomski , NASA.				
0845 – 0945	<p>Keynote Address: Business Continuity Management: Building Resilience in Public Sector Entities Presenter: David Crossley, Executive Director, Performance Audit Group, Australian National Audit Office (ANAO) Overview : Based on the ANAO Better Practice Guide released in June 2009 for incident management, risk management, business continuity management and emergency response management this presentation highlights contributions from a broad cross section of government and business for continued delivery of services that are essential to the economic and social welfare of Australia</p>				
0945 – 1000	Presentation of 2009 CPRM & CRMT Graduates: RMIA President				

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1000 – 1100	Keynote Address: The Path to Strategic Enterprise Risk Management Starts with Strategic – Thinking Risk Managers Presenter: Joseph A Restoule , CIP, CRM, President, Risk and Insurance Management Society (RIMS) and Leader, Risk Management, NOVA Chemicals Corporation Overview: A more strategic approach to managing risks across the enterprise will be vital to organisations to better respond to and address the changing global business landscape, especially as many organisations struggle to survive the current economic crisis. Learn valuable insight into how risk managers can take a more prominent role in strategic risk management across the entire enterprise in order to create more robust and resilient organisations.				
1100 - 1130	Morning Tea (Supported by: Zurich Financial Services Australia) served in the Industry Exhibition				
1130-1300	Risk Finance and Insurance	Managing Risk in the Workplace	Climate Change and Managing Environmental Risk	Practical Risk Management	Managing Risk Across the Enterprise
	<i>Dealing with the Unexpected: Lessons for Risk Managers from the Credit Crisis</i> Kai Dwyer , Head of Global Corporate, Zurich Financial Services Australia <i>Fallout from the Global Financial Crisis – Directors & Officers Liability and the Inevitable Class Actions</i> Alistair Sandilands , Corporate Manager Australia – D & O, ACE Insurance Limited	<i>ERM: Key Strategies to Drive Business Sustainability and Growth</i> Andrea Kanserski , National Risk Manager, Gallagher Bassett Services Chenoa Daley , Senior Corporate Human Resource Advisor, Gallagher Bassett Services	<i>The Implications of the Carbon Pollution Reduction Scheme for Your Business, Workshop Part 1</i> Patricia Boyce , Director, Seed Advisory Pty Ltd & Peter Eban , Director, Seed Advisory	<i>Risk Management Standardisation – ISO Guide 73, ISO 31000, IEC 31010</i> Kevin W. Knight AM , CPRM, LMRMIA, HonFRMIA, FIRM(UK) John Lark , Risk Practice Manager, Stratos Inc. Canada	<i>Security Risk Management – Applications for the Global Resources Sector</i> Christopher Ruff , Principal Security Advisor, Santos Ltd
1310 - 1355	Tuesday Luncheon (Supported by: Lloyd’s Australia) served in the Industry Exhibition				
1400 -1530 Concurrent Sessions	Risk Finance and Insurance	Managing Risk in the Workplace	Climate Change and Managing Environmental Risk	Practical Risk Management	Managing Risk Across the Enterprise
	<i>“Sustainable growth and resilience of risk financing and insurance pools for local government”</i> Andrew Armitstead , Executive Officer, Westpool <i>“Ensuring stability in changing risk & insurance climates”</i> Mark Humphreys , Insurance Commission of Western Australia. Previously London Market QBE and Victorian Managed Insurance Authority	<i>Managing Risk in the Supply Chain</i> Leif Tveide , Manager – Advisory Services, Ernst & Young Craig M Jackson , Partner, Ernst & Young	<i>The Implications of the Carbon Pollution Reduction Scheme for Your Business, Workshop Part 2</i> Patricia Boyce , Director, Seed Advisory Pty Ltd; Peter Eban , Director, Seed Advisory Pty Ltd	<i>Creating a Resilient Corporate Body: Practical Tools & Techniques</i> Simon Iliffe CPRM, Manager Risk Management Services, Shellharbour City Council	<i>Standards to Implement Risk Across the Organisation</i> Peter Moore CPRM, MRMIA, Director, Risk Point Caroline James MRMIA, Principal Advisor – Risk Support, Rio Tinto Prof. Jean-Paul Louisot MBA, ARM, Professor of Risk Management, Universite’ Paris 1 Pantheon Sorbonne
1530 - 1600	Afternoon Tea (Supported by: Zurich Financial Services Australia) served in the Industry Exhibition				
1600 - 1700	Keynote Address: How Resilient is Australia? Presenter: Dr. Steven Cork BSc, PhD, EcoInsights and Australia 21 Overview: Research on resilience of environmental and social systems offers insights about potential risks that organisations and society might face in the future and how their capacity to deal with them could be enhanced. Some elements of Australia’s resilience appear to be increasing while others are decreasing. The key questions are how much resilience do we need and to what?				
1650 - 1705	Final Conference Wrap-Up Presenter: Brian Roylett President, RMIA Summary of conference proceedings and demonstrating that “risk management” is truly the “road to resilience” Announcement of 2010 Conference				
1705 - 1805	Happy Hour served in the Industry Exhibition				
1930 - 2300	Conference Gala Dinner – “A Magical Masquerade” (Supported by: RiskWare) Venue: Cairns Convention Centre <i>Special Preview and Launch RMIA 2010</i>				