

CONFERENCE PROGRAM

Conference program disclaimer

RMIA and its contractors have endeavoured to ensure the program proceeds as described. Nevertheless, program changes might be necessary due to factors beyond RMIA's control. RMIA does not accept any liability for program changes.

Sunday	
10:00 – 17:00	Conference Registration (Desk Open)
15:00 – 16:00	Members Forum: Opportunity to meet the RMIA Board and Business Operations Management. Interactive Q&A Session on future direction and strategy for RMIA to achieve "Excellence in Member Services".
16:00 – 16:30	<div style="display: flex; justify-content: space-between;"> <div style="width: 48%;"> <p>First Timers Session: Maximising your career opportunities and realising value for money at RMIA 2010.</p> <p><i>Presenters:</i></p> <p>Mark Humphreys, Director - Membership Services, RMIA</p> <p>Mark James, General Manager - Client Solutions, ANZIF</p> </div> <div style="width: 48%;"> <p>RMIA Certified Trade Mark Briefing: Your guide to achieving Certified Practising Risk Manager (CPRM) or Certified Risk Management Technician (CRMT) accreditation.</p> <p><i>Presenters:</i></p> <p>Michael Vincent CPRM, Hon FRMIA, LMRMIA, Senior Lecturer - Faculty of Business Economics, Monash University and Chair Education and Professional Development Committee, RMIA</p> <p>Colin Knox AFRMIA, Director - Education and Professional Development, RMIA</p> </div> </div>
17:00 – 18:30	RMIA 2010 Risk Management Industry Exhibition Official Opening Official Opening of RMIA 2010 Industry Exhibition , Brian Roylett , President, RMIA Happy Hour - Industry Exhibition Pavilion
19:30 – 22:00	RMIA 2010 Welcome Reception 'Old Hollywood Glamour' (Supported by RMSS-Reduce Risk) <i>Venue:</i> Waterfront Restaurant, The Rocks, Sydney

Monday					
6:30 – 15:00	Conference Registration (Desk Open)				
7:00 – 8:20	Marsh Business Breakfast Briefing (Supported by Marsh) Panel Session: Managing risk in a Brave New World - Hear from a panel of leading risk and insurance leaders. <i>Overview:</i> Driven by the constant pursuit of revenue growth and a heightened sense of exposure, businesses have never faced more questions about their risk appetite and their ability to respond to unexpected shocks. Against this backdrop, the annual Marsh Business Breakfast will explore the changing risk climate, the role of organisational risk management, insurance market response and the accepted views on best practice.				
8:30 – 8:45	Official Opening of RMIA 2010 Conference Brian Roylett , President, RMIA				
8:45 – 9:40	Keynote Address: Making Ethical Decisions <i>Presenter:</i> Patrick McClure AO , Ethics Fellow, St James Ethics Centre and The Centre for Social Impact, UNSW				
9:40 – 9:55	RMIA Risk Manager of the Year 2008-09 <i>Review:</i> David Hudson , Group Risk Manager, Leighton Holdings RMIA Risk Manager of the Year 2010 (Supported by Chartis Australia) <i>Presented by:</i> Chris Townsend , Chief Executive Officer, Asia-Pacific Region Chartis Group RMIA Risk Management Student of the Year 2010 Peter Pope Memorial Award <i>Presented by:</i> Patrick Barrett AO , RMIA Patron				
10:00 – 10:25	Morning Tea served in the Industry Exhibition				
10:30 – 11:25	Keynote Address: Proactive Risk Management – A CEO's Perspective <i>Presenter:</i> Michael Wilkins , Chief Executive Officer, Insurance Australia Group Limited				
11:30 – 12:10	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 25%; vertical-align: top;"> <p>Capital Management and Risk Financing</p> <p>Australia: Dodging the Bullet - An economist's perspective on the influence of the global financial crisis on the Australian economy.</p> <p>Phil Williams, Economist, Brisbane, Australia</p> </td> <td style="width: 25%; vertical-align: top;"> <p>Risk Cultures and Behavioural Influences</p> <p>Effective risk communication at executive management level to shape organisational risk cultures.</p> <p>Margaret Hemsley CPRM, MRMIA, Chapter President - RMIA Western Australia and Principal Consultant, Risk ID</p> </td> <td style="width: 25%; vertical-align: top;"> <p>Governance, Risk & Compliance</p> <p>RMIA White Paper: The functional relationship between governance, risk and compliance and the emerging concept of organisational resilience.</p> <p>Grant Whitehorn MRMIA, Governance, ERM & Resilience Specialist, Arup Consulting</p> </td> <td style="width: 25%; vertical-align: top;"> <p>The Risk Professional - Industry Perspectives</p> <p>Beyond the Theory: Adapting risk management frameworks in implementation of AS/NZS ISO 31000 Risk Management Standard: Practical Experiences.</p> <p>Tracy Destree CPRM, Director - Corporate Risk, Curtin University, Western Australia</p> <p>Caroline James CPRM, MRMIA, Principal Advisor – Risk Support (Technology and Innovation), RioTinto</p> </td> </tr> </table>	<p>Capital Management and Risk Financing</p> <p>Australia: Dodging the Bullet - An economist's perspective on the influence of the global financial crisis on the Australian economy.</p> <p>Phil Williams, Economist, Brisbane, Australia</p>	<p>Risk Cultures and Behavioural Influences</p> <p>Effective risk communication at executive management level to shape organisational risk cultures.</p> <p>Margaret Hemsley CPRM, MRMIA, Chapter President - RMIA Western Australia and Principal Consultant, Risk ID</p>	<p>Governance, Risk & Compliance</p> <p>RMIA White Paper: The functional relationship between governance, risk and compliance and the emerging concept of organisational resilience.</p> <p>Grant Whitehorn MRMIA, Governance, ERM & Resilience Specialist, Arup Consulting</p>	<p>The Risk Professional - Industry Perspectives</p> <p>Beyond the Theory: Adapting risk management frameworks in implementation of AS/NZS ISO 31000 Risk Management Standard: Practical Experiences.</p> <p>Tracy Destree CPRM, Director - Corporate Risk, Curtin University, Western Australia</p> <p>Caroline James CPRM, MRMIA, Principal Advisor – Risk Support (Technology and Innovation), RioTinto</p>
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12:15 - 12:55	Keynote Address: Australia in a Global Risk Perspective <i>Presenter:</i> John Clayton , Pacific Region Head and Chief Executive Officer, Marsh Pty Ltd				

13:00 – 13:55	Lunch served in the Industry Exhibition			
14:00 – 14:40	Capital Management and Risk Financing Risk financing and risk transfer strategies for managing litigation risk exposures. Kai Dwyer , Head of Global Corporate Business, Zurich Financial Services Australia	Risk Cultures and Behavioural Influences Talk the Talk: Communicating risk at the “C” suite level. Effective risk communication skills, including role play simulation involving Director, CEO/CRO/CFO and Risk Manager. <i>RMIA NSW Chapter Committee Presentation led by:</i> Heather Smith , National Operations Manager, Good Beginnings Australia Colin Davies CPRM , Director - Consulting, Capital Insight Ian Abrahams CPRM, MRMIA , Director, CorProfit Systems Pty Ltd	The Risk Professional - Industry Perspectives Cyber Terrorism: Identity Theft in the Clouds. Allan Watt Dip Policing, BBS, MSc (Hons), CFCE, CFE , Head of e.forensics, e.law Asia Pacific Pty Ltd	The Risk Professional - Industry Perspectives Benchmarking risk management program performance and its alignment with international standards: The South Australian Government Benchmarking Program. Darryl Bruhn , Chapter President – RMIA SA/NT and Risk Management Coordinator, South Australian Government Financing Authority (SAFA)
14:45 – 15:25	Capital Management and Risk Financing Panel Discussion: The role of insurance in the modern risk management framework – industry perspectives. Brett Palmer , RMIA Director Jason Disborough , Chief Commercial Officer, Aon Risk Services Australia Limited Ian Berg , Operations Manager - Australia, FM Global Craig Jackson , Oceania Risk Network Leader, Ernst & Young Michael Vincent , Senior Lecturer - Business and Economics, Monash University	Risk Cultures and Behavioural Influences Raising risk awareness in a large, complex and geographically diverse organisation. Peter Cooper , Group Information Security Manager, Woolworths Limited	Governance, Risk & Compliance Court Simulation: Part I This real life presentation will simulate a thought provoking insight to the world of legal liabilities in a court room environment. Sparke Helmore Lawyers	The Risk Professional - Industry Perspectives Risk Assessment Techniques: Quantifying risk probability and consequence for objective project risk analysis. Christopher Beale CPRM , Chapter President - RMIA Queensland and Global Manager - Project Risk, Sinclair Knight Merz.
15:30 – 15:55	Afternoon Tea served in the Industry Exhibition			
16:00 – 16:55	Capital Management and Risk Financing Capital Management 101 for Risk Managers. The key elements you need to understand to engage the CEO and CFO to match strategic and operational risk decisions with capital management and risk financing decisions. Harry Rosenthal MRMIA , General Manager, Regis and Partners, Managers of UniMutual	Risk Cultures and Behavioural Influences Implementing an Enterprise-wide Risk Management Culture. Craig Tigwell , Project Officer- Risk Management, Australian Government Bureau of Meteorology.	Governance, Risk & Compliance Court Simulation: Part II Hear the fascinating conclusion of this action charged court room drama and learn of the final outcomes and consequences. Sparke Helmore Lawyers	The Risk Professional - Industry Perspectives Getting Things Moving, Better, Faster, Smarter. Influencing skills for Risk Professionals! Bryan Whitefield CPRM, MRMIA , Chapter President - RMIA New South Wales and Director, Risk Management Partners.
17:00 – 18:30	Happy Hour served in the Industry Exhibition			

Tuesday

8:30 – 15:00	Conference Registration (Desk Open)
8:30 – 8:45	Moderators' Perspectives - Day One Conference Highlights
8:45 – 9:40	Keynote Address: What Lies Beneath the Global Financial Crisis The underlying factors that could help future risk management to avoid a repeat of the GFC. <i>Presenter: Dr. Andries Terblanche</i> , Head of Financial Services and Partner, KPMG Australia
9:45 – 9:55	CPRM & CRMT Graduate Presentation (Acknowledgement of 2009-2010 RMIA High Achievers)
10:00 – 10:55	Keynote Plenary Session: The Quest for Ownership of “Risk”- Stakeholder Roles and Expectations <i>Facilitated Panel Discussion:</i> <ul style="list-style-type: none"> Brian Roylett, President, Risk Management Institution of Australasia Limited Melinda Howes, Chief Executive Officer, Institute of Actuaries Andrew Dix, President and Chairman, Institute of Internal Auditors Tim Sheehy, Chief Executive, Chartered Secretaries Australia Lee White, General Manager Leadership & Quality, The Institute of Chartered Accountants in Australia Noel Pettersen, Chief Executive, National Insurance Brokers Association of Australia

11:00 – 11:25	Morning Tea served in the Industry Exhibition			
11:30 – 12:10	Global Risk Issues Concurrent Sessions Business Continuity in Action: Austrade's experiences in managing major disruptions to their business across their network of more than 100 offices including recent experiences in Jakarta and Santiago. Sally Thomas , Manager - Business Continuity Management and Consular Support, Austrade (Australian Trade Commission)	Risk Cultures and Behavioural Influences Health and Safety as a Strategic Imperative: Creating a health and safety leadership culture as a means of driving change in business performance. Carl Luttig , Managing Director, Zeal Group	The Risk Professional - Industry Perspectives Exploring the Relationship Between Risk Management, Finance and Strategic Planning. Using risk management to formulate business strategy and decision making. Rob Maurich , Chief Risk Officer, CBH Group	The Risk Professional - Industry Perspectives Case Study: Achieving Risk Management Excellence – The City of Belmont Experience. Integrating your risk management program with the corporate strategic plan in line with the principles of AS/NZS ISO 31000 Risk Management 2009. Stuart Cole , Chief Executive Officer, Belmont City Council, WA
12:15 – 12:55	Global Risk Issues Concurrent Sessions Cyber Security Risk Management. Meeting the challenges of this global risk exposure. Rod Shelton , Fraud and Corporate Crime Group: State Crime Operations Command, Queensland Police Service	Risk Cultures and Behavioural Influences Managing Brand and Reputation Risk. What organisations can do to understand how to mitigate their brand and reputation risk, highlighting practical case study insights into how best practice organisations are managing what they believe is their key risk exposure. Jason Disborough MRMA , Chief Commercial Officer, Aon Risk Services Australia Limited	The Risk Professional - Industry Perspectives Creating an Effective Supply Chain Risk Management Program. Five important questions CEOs and CFOs should ask their Supply Chain Directors. Dr Norman Chorn , Senior Lecturer - Graduate School of Business, University of Wollongong Ed Tidmarsh , General Manager, Toll Inventory Capital Solutions	The Risk Professional - Industry Perspectives Building Risk Management Excellence. Implementing organisational wide risk management. Karl Davey CEng CPRM, FRMIA , Manager - Risk Management Group Operational Services, Leighton Contractors
13:00 – 13:55	Lunch served in the Industry Exhibition			
14:00 – 14:40	Flood and Fire: Planning for a Changing Climate. Concurrent Sessions Extreme Natural Events and Their Impact. Australia sits on the front line of weather extremes. As our climate changes, we can expect that, in turn, the occurrence of these events will change. What can we do to manage the impacts of these changes? Professor Jean Palutikof , Director, National Climate Change Adaptation Research Facility, Griffith University, Queensland	Risk Cultures and Behavioural Influences Reputation: The Meta-Risk. Limiting the adverse effects of risk communication breakdowns on corporate reputation, while using media monitoring tools. Professor Jean-Paul Louisot , Université Paris 1 – Panthéon, Sorbonne	The Risk Professional - Industry Perspectives Risk Management Benchmarking: The evolution of a well-recognised management discipline to a key governance and management tool within the public sector. Philip Smith , Manager, Comcover Sean Coady , Partner, Deloitte Risk Services	The Risk Professional - Industry Perspectives Building a Shared Understanding of Risk in Government, Business and Community. Developing an Effective Risk Register: The Country Fire Authority Victoria Jude Kennedy , Manager, Victorian Fire Risk Register Patrick Westwood , Planning Services Coordinator, Rural Fire Services NSW
14:45 – 15:25	Keynote Address: Risk Communication in Advertising The best advertising takes risks, breaks category norms and is designed to change people's behavior, often through emotion. There are various tools and techniques which advertisers use to take calculated risks in their communications. <i>Presenters:</i> Jem Wallis , Research Partner, Cat.Dog; Geoff Denman , Creative Partner, Cat.Dog			
15:30 – 15:55	Afternoon Tea served in the Industry Exhibition			
16:00 – 16:45	Keynote Address: Achieving Global Leadership in Enterprise Risk Management (ERM) Excellence - A RIMS Perspective <i>Presenter:</i> Terry Fleming , President, Risk and Insurance Management Society, Inc. USA Director, Division of Risk Management, Montgomery County, Maryland USA			
16:45 – 16:55	Final Conference Wrap-up <i>Presenter:</i> Brian Roylett , RMIA President Summary of conference proceedings and announcement of RMIA 2011 Conference.			
17:00 – 18:00	Happy Hour served in the Industry Exhibition			
19:30 – 23:00	RMIA 2010 Gala Dinner 'Roaring Twenties' (Supported by RiskWare – Be Risk Aware) <i>Venue:</i> Dockside, Darling Harbour, Sydney Special Review and Launch RMIA 2011.			

Wednesday Workshops			
8:30 – 15:00	Workshop Registration (Desk Open)		
8:45 – 12:00	8:45 – 12:00	8:45 – 12:00	10:00 – 15:00
AS/NZS ISO 31000 Risk Management 2009 Application of Risk Management Standards in a Practical Environment. <i>Facilitators:</i> Tracy Destree, Director, Corporate Risk, Curtin University, Western Australia Peter Moore, Director, Risk Point Pty Limited	Risk Management for Local Government Workshop Part I Current hot topics in Local Government. Including an update on utility providers, Business continuity planning, public liability developments and how to get the most out of LGRisk. <i>Facilitator:</i> Peter Napier AFRMIA, Ipswich City Council	Fundamentals of Managing Risk Workshop Part I An overview of how controls help to identify and manage risk. <i>Facilitator:</i> Brian Roylett, President, RMIA	Risk Management Information Systems Workshop Part I A must have for anyone selecting and implementing a risk management software system for ERM program. <i>Facilitators:</i> George Pantazis, CEO Riskware Grant Whitehorn, ARUP Consulting
12:30 – 16:00	12:30 – 16:00	12:30 – 16:00	12:30 – 16:00
ERM Case Study Workshop: Developing an Effective ERM Program Consistent with AS/NZS ISO 31000 Risk Management 2009. <i>Facilitator:</i> Margaret Hemsley, Principal Consultant, Risk ID	Risk Management for Local Government Workshop Part II <i>Facilitator:</i> Peter Napier AFRMIA, Ipswich City Council	Fundamentals of Managing Risk Workshop Part II <i>Facilitator:</i> Brian Roylett, President, RMIA	Risk Management Information Systems Workshop Part II <i>Facilitators:</i> George Pantazis, CEO Riskware Grant Whitehorn, ARUP Consulting

Morning, afternoon tea and lunch breaks will be included in all day workshops.

SOCIAL PROGRAM

WELCOME RECEPTION

- Date:** Sunday 21 November 2010
- Venue:** Waterfront Restaurant
- Time:** 19:30–22:00
- Cost:** Inclusive for Delegates (Additional tickets A\$115)
- Dress:** 'Old Hollywood Glamour' (Smart casual)

GALA DINNER

- Date:** Tuesday 23 November 2010
- Venue:** Dockside Cockle Bay Wharf, Darling Harbour
- Time:** 19:30–23:00
- Cost:** Inclusive for Delegates (Additional tickets A\$140)
- Dress:** 'Roaring Twenties' (Lounge Suit/Black Tie/ Cocktail Attire or please dress up 'Roaring Twenties' style)

HAPPY HOURS

- Date:** Sunday 21 November 2010
- Venue:** Industry Exhibition
- Time:** 17:00–18:30
- Date:** Monday 22 November 2010
- Venue:** Industry Exhibition
- Time:** 17:00–18:30
- Date:** Tuesday 23 November 2010
- Venue:** Industry Exhibition
- Time:** 17:00–18:00
- Cost:** Inclusive for Delegates (Additional tickets A\$33 each day)

